



VITE Platform

This document  
is still in  
progress.

Best WMS System

# Take Control of Your Supply Chain Anytime, Anywhere!

Comprehensive, integrated and scalable  
solution designed to transform supply chain  
operations for businesses of all sizes.





# The Future of Supply Chain Delivered .

30%

Faster onboarding vs. our competitors



99.9%

Reduction in cycle times for order-to-delivery



25%

Uptime with zero-downtime architecture



## The VITE Advantage

01



Scalable Tech

02



Global Readiness

03



Proven Reliability

04



Best In Class Features.

05



AI Powered Efficiency

06



Built, Backed and Managed by GEODIS.



# Built for Supply Chain Success •



VITE is more than a platform, it's your competitive advantage.

Backed by the proven expertise of GEODIS, the VITE Platform is a powerful digital ecosystem that delivers best-in-class capabilities, AI-driven efficiency, and customizable applications at a cost that keeps you ahead of the market.

## Applications Powered by VITE Platform



Returns



Parcel



WMS



Order Management



Returns

Turn Returns Into Repeat Customers

# Heading goes here.

Reduce return processing cost

30%

through smarter workflows

Return Recovery

20%

Simple Pricing starting at

\$.75

per return

Volume pricing available as low as \$0.25 per return

## What Our Customers Value Most

01



Seamless brand experience that keeps customers loyal.

02



Eliminate manual errors with return and shipping labels

03



Gain real-time insights to prevent bottlenecks and improve resale value

04



Pre-Integrated to marketplaces for fast onboarding

05



Convert returns into exchanges instead of refunds

06



Cut returns cycle times with automated workflows



Returns

Turn Returns Into Repeat Customers

# Heading goes here.

Managing product returns doesn't have to be a hassle.

VITE Returns transforms the reverse logistics process into a smooth, customer-friendly experience while giving your business the control and visibility it needs. Backed by GEODIS, VITE Returns is built for flexibility, automation, and ease of integration, helping you reduce costs, improve customer satisfaction, and protect your brand.

With VITE Returns, you turn a cost center into a competitive advantage, delivering convenience to your customers while driving efficiency across your operations.



## VITE Returns Competitors

 **Happy Returns**  
a UPS Company

 **narvar**

 **loop**

 **aftership**

## How VITE Returns Stacks Up

| Feature                     | VITE Returns | Competitors             |
|-----------------------------|--------------|-------------------------|
| End to End Returns Features | ✓            | Mixed capabilities      |
| Rules Engine                | ✓            | Limited Automation      |
| Branded Returns Portal      | ✓            | Basic Templates         |
| Easy Set-Up                 | ✓            | Days vs Months          |
| Transparent usage pricing   | ✓            | Expensive / Hidden Fees |



Tracking

Every Move, Always  
Visible

# Every Move. Always Visible.

Reduce WISMO  
calls

25%

with real-time  
tracking updates

Operational  
Availability

24x7

Simple Pricing  
starting at

\$.75

per tracking

Volume pricing available as low as \$0.02 per package

## What Our Customers Value Most

01



Branded tracking page for a seamless customer experience

02



Normalized carrier events for consistent tracking

03



Accurate delivery date predictions customers can rely on

04



Visual, map-based live package tracking (geocode enabled)

05



Detailed package-level information at your fingertips

06



Dynamic advanced search across every shipment



Tracking

Every Move, Always  
Visible

# Real-Time Visibility, Every Step of the Way.

“Where’s my package?” shouldn’t  
be a scramble.

The VITE Tracking module delivers end-to-end shipment visibility across your supply chain. From the first scan to the final mile, it gives your teams and customers real-time updates and proactive alerts. With seamless integration into carriers, WMS and TMS systems, VITE Tracking puts your operations in clear view so you can make faster, smarter decisions.

With VITE Tracking, every shipment stays visible from first scan to final mile, building trust with customers while giving your teams the confidence to act fast.



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## How VITE Returns Stacks Up

| Feature                   | VITE Returns | Competitors        |
|---------------------------|--------------|--------------------|
| Visual Map with Geocode   | ✓            | Basic or Limited   |
| Detailed Package Details  | ✓            | Partial            |
| Delivery Day Events       | ✓            | Standard           |
| Dynamic Advanced Search   | ✓            | Mixed Capabilities |
| Normalized Carrier Events | ✓            | Varies             |



Returns Management

Streamline Every Return,  
From Dock to Decision

# Streamline Every Return, From Dock to Decision.

Orders  
Optimized

**100K+**

across the VITE  
Platform

Countries  
Live

**30+**

Included with  
your

**WMS**

deployment

Contact us for enterprise pricing details

## What Our Customers Value Most

01



Smart RMA search by number or date range

02



Consolidate rework progress for faster reintegration to stock.

03



Rules-driven categorization routes every return automatically.

04



Rework Dashboard gives real-time visibility into reconditioning

05



Automatically route damaged items to rework pallets for traceability.

06



Create Pallet groups returns for optimized warehouse space.